



ADIRONDACK SPORTS COMPLEX

Please be careful about placing multiple tournament registrations in your shopping cart at one time. Please register **and pay for each tournament separately (your most important registration 1st), in order to avoid the following situation:**

A tournament registration spot is NOT removed from the "availability" list UNTIL it has been paid for.

Simply placing a tournament in your shopping cart does NOT make it unavailable for someone else to select, nor does it guarantee that it will be yours.

Each and every registration is "date & time stamped" with the exact time that the registration **payment** is processed.

For example: if Coach A puts a tournament registration in his/her shopping cart before Coach B, but Coach B makes his/her payment before Coach A does, Coach B's registration will have been completed and "date & time stamped" ahead of Coach A's.

With more than 100 tournament registrations being processed within just a few minutes of the registrations "going live", we occasionally end up with a few cases where one coach's payment wasn't made until after someone else had made their payment. If this involves the final available slot in a tournament, this would result in Coach A believing that he is in the tournament, when in fact, the tournament had just been filled by the by the processing Coach B's payment.

We keep watching for this situation right after the registrations go live, and if we spot such a problem, I will call the coach who paid last, and will attempt to find him/her a tournament that still has an opening.

This problem most often occurs when just one person in an organization is trying to process all of the registrations for multiple coaches in their organization, instead of each coach processing their own registration.

Again, it's best for each coach to process their own registration through their own DASH Account.

If you have any questions about this, please be certain to give us a call well BEFORE the registrations Go Live.

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